







## Operations Committee - Meeting Minutes

<p><b>DATE AND TIME OF MEETING:</b>  <b>Date January 8, 2016</b>  <b>Time: 2:30 -4:00</b>  <b>Location: Huntington Room - Beacon</b></p> <p><b>Attendance Sheet for 1/8/2016:</b></p>  <p>1-8-2016 Attendance.pdf</p>	<p><b>Internal</b></p>	<p><b>External</b></p> <p style="text-align: center;"><b>x</b></p>	<p><b>Recorder: Jane Matyszyk</b></p>  <p>1-8-2016 Agenda.pdf</p>	<p><b>Draft</b></p>	<p><b>Final</b></p> <p style="text-align: center;"><b>x</b></p>
TOPIC	DISCUSSION/RECOMMENDATION				
<p><b>1. Discussion on Number of Medicaid Patients Served by Hospital Based Clinics</b>  <b>2. Discussion on Geo Mapping to show where patients are served by Provider Type (Hospital v BH Clinic)</b>  <b>3. Discussion to Data to identify underserved Populations by Geo Mapping</b></p>  <p>Operations Subcommittee 1_8_16</p>	<p>Items 1, 2 and 3 were discussed together (see embedded document).</p> <ul style="list-style-type: none"> <li>Concerns regarding rate and regulation differences between hospitals based service and Clinic based services.</li> <li>Due to economic concerns, looking at impact to members if hospitals who are providing these services can no longer provide the services. What is the breakdown of services provided by Hospitals and by BH Clinics.</li> <li>Geo Mapping for underserved members was discussed – this data would be challenging to display on a map and would also require further discussions on the variables (size/type/Hospital/FQHC/Clinic)</li> <li>Identification of Underserved populations is difficult to map. There is no way to identify/ track individuals who did not /could not obtain services in a particular geographic area.</li> </ul>				
<p><b>4. Discussion- When can a person in charge of APC transition come to an OPS Committee Meeting</b></p>	<p>Per Bill Halsey (DSS) APC implementation date is approximately 7/1/2016</p>				
<p><b>5. Autism Service Access Discussion</b></p>  <p>ASD CBHOC Update Jan 8 2016 external.ppt</p>	<p>Ellen Livingston &amp; Jennifer Krom (Beacon) discussed the Autism program to-date (see embedded document for details)</p> <p><b>Questions:</b></p> <p>Q. are there any School based providers?</p> <p>A. (Beacon) No, as they are not part of the network.</p> <p>Q. Members who are on wait list are they waiting for a provider?</p> <p>A. (Beacon) Members are waiting for a provider – since the provider utilized is the choice of the parent, some choose to wait for a particular provider. Other members have been referred to a provider and waiting for the provider to access the authorization.</p> <p>Q. What is the average wait time?</p> <p>A. (Beacon) 2 – 3 weeks – although there are geographic pockets where the wait time may be longer. Continued efforts are being made to add additional providers to the network</p> <p>Q. Regarding recruitment, have any considerations been made for possibly relaxing the requirements? Are they too stringent?</p> <p>A. (Bill Halsey DSS) Qualifications for Techs has been looked at and modified in keeping with provider feedback</p>				



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	<p>Q. Can providers bill for services provided by Techs?</p> <p>A. (Bill Halsey) Yes – A policy transmittal needs to be sent to providers.</p> <p>Per Bill Halsey (DSS) 3 additions have been made to the Fee Schedule:</p> <ol style="list-style-type: none"><li>1. Direct Observation</li><li>2. Group Intervention / Social Skill Building (Maximum of 8 members to a group)</li><li>3. Program Book – Enhanced Plan of Care – a resource document to use for intervention situations</li></ol> <p>Per Bill Halsey (DSS) Timeframe for code implementation is anticipated to be 2/1/2016</p>
<b>6. 2016 Goals Related for Operations Committee Meetings</b>	<p>Conversation for 2016 Goals</p> <ol style="list-style-type: none"><li>1. Rates</li><li>2. Question on Care Management Services – Payment to providers who are providing Care Management to families – Per Bill (DSS) At this time there is no way to identify these providers. To move Care Management “down stream” would be a large undertaking. The State Plan would need to be amended, payment schedules adopted, etc. The CCBHC Planning Grant has Care Management embedded in the Service Model.</li><li>3. Transportation was discussed. There have been some major issues involving Logisticare (i.e: missed pick-ups, dropping members at places where the program has closed). Bill Halsey (DSS) has asked that he be notified of this instances with the name of the member, date and what the problem was.</li></ol> <p>Per Sheldon a letter was sent to Commissioner of Social Services requesting a new RFP be sent out with a contract with measures / sanctions. Commissioner not willing to do an RFP by 12/31/2015 however, Logisticare will be monitored for 3 months and will consider an new contract/RFP.</p>
<b>7. Other</b>	<p>Request made: If possible, could documents that are to be reviewed in the meeting be sent to the group beforehand so that call-ins would have them.</p> <p>For future meetings, where possible, Beacon will send documents to meeting members.</p>